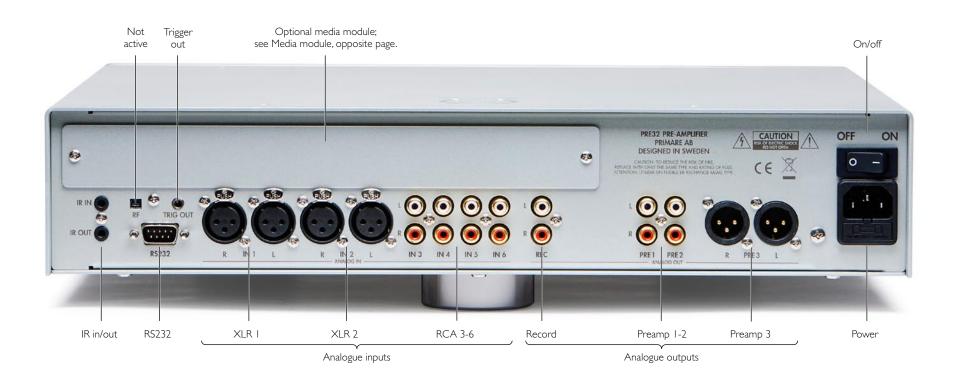
A U D I O P H I L E P R E A M P L I F I E R

**USER GUIDE** 



## WELCOME!

Welcome to the Primare PRE32! Your PRE32 is a high-quality audiophile preamplifier, designed as the ideal centrepiece of a home hi-fi system.



## **GETTING STARTED**

Set up your PRE32 in four simple steps:

#### I UNPACK THE PRE32

Your PRE32 is supplied with the following components:

- Mains cable.
- Trigger cable.
- C23 remote control.
- Two batteries for the remote control.

If any of these items are missing please contact your supplier. We recommend you retain the packaging in case you need to transport the unit at a later date.

## 2 CONNECT TO A POWER AMPLIFIER

The PRE32 is designed to be connected to a power amplifier with either balanced or unbalanced inputs.

- If the power amplifier provides balanced inputs, such as the Primare A34.2, connect the PRE3 L and R outputs from the PRE32 to the L and R balanced inputs in the power amplifier, using high quality XLR cables.
- If the power amplifier only provides unbalanced inputs, connect the PRE1 (or PRE2) L and R outputs from the PRE32 to the L and R inputs on the power amplifier, using high quality RCA cables.

#### 3 CONNECT INPUTS

You can connect up to two balanced sources and up to three unbalanced sources to the analogue inputs on the back panel.

#### Balanced inputs

 Connect the balanced inputs IN1 and IN2 to balanced sources, such as a Primare CD32 CD player, using high quality XLR cables.

## Unbalanced inputs

 Connect the unbalanced inputs IN3, IN4, IN5, and IN6 to unbalanced sources, using high quality RCA cables.

#### Media module

Additional inputs are provided by the optional media module. This offers streaming of files from the Internet, NAS, or PCs; Internet radio content; and digital audio input from devices including CD players, smart phones, personal players, and satellite boxes.

For more information see the documentation supplied with the upgrade.

#### 4 CONNECT POWER

 Plug one end of the mains cable supplied with the PRE32 into the power connector on the back panel, and connect the other end to a wall socket.

If this cable is not suitable for your power outlets please contact your supplier for an alternative cable.

**Note**: See *Phase*, page 8, for information about getting the best sound from your PRE32.



**WARNING:** Always disconnect the PRE32 from the mains power before connecting or disconnecting any cables.

 Switch on the PRE32, using the switch on the back panel.

The standby indicator will light up on the front panel.

#### To switch on from standby

Press **Φ** on the front panel or remote control.

The display shows:

### **PRIMARE**

followed by the currently selected source and volume setting.

Press  $\boldsymbol{\Theta}$  again to switch to standby.

## **USING THE PRE32**

This page explains how to operate your PRE32, using the functions available from the front panel or C23 remote control.

#### FRONT PANEL CONTROLS

#### Volume

Changes the volume.

#### Standby &

Switches the PRE32 to standby, or switches it on from standby.

#### Menu 🗉

Press and hold to display the settings menu.

#### Select ←

In the settings menu: Edits a setting.

#### Cancel &

In the settings menu: Cancels editing a setting, or saves an alias.

#### Selector

Selects an input.

In general settings: Selects a setting.

#### SELECTING A SOURCE

The PRE32 provides a choice of six inputs. Initially these are labelled IN1 to IN6, but you can give them your own aliases to suit the sources in your system; see *To give an alias to a source*, page 6.

#### To select a source

 Turn the SELECTOR until the source is indicated on the front panel display; for example:

#### IN2

• Alternatively, press the ▲ or ▼ buttons on the remote control to step between sources, or press one of the buttons I to 6 on the remote control to select the corresponding source directly.

## CHANGING THE VOLUME

The PRE32 allows you to vary the volume from 0 (silence) to 99 (maximum).

#### To change the volume

 Rotate the VOLUME control on the front panel, or press the + or - buttons (or the ◀ or ▶ buttons) on the remote control.

The current volume setting is shown on the front panel; for example:

## vol28

## CHANGING THE DISPLAY BRIGHTNESS

#### To change the front panel display brightness

 Press the **DIM** button on the remote control to step through the three levels of illumination and blank.

The display auto-dims after a few seconds and returns to the selected brightness when you operate any control.

#### CHANGING THE BALANCE

You can change the balance of the sound between the left and right channels to shift the position of the stereo image.

#### To change the balance

 Press the **BAL/ST** button on the remote control.

The front panel display shows the current balance setting, where **00LR-9** corresponds to the leftmost position, **00LR00** corresponds to centre, and **-9LR00** corresponds to the rightmost position.

 Rotate the VOLUME control on the front panel, or press the 

or 

buttons on the remote control.

The current balance setting is shown on the front panel; for example:

-7LR00

5

## USING THE REMOTE CONTROL

This page explains how to use the C24 remote control to operate the PRE32, and how to fit the batteries into the remote control.

#### FITTING THE BATTERIES

Before using the remote control you need to insert the two button cells supplied with the C24.

• Open the cover on the back of the remote control by pressing the tab gently:



Insert the two batteries, positive side uppermost:

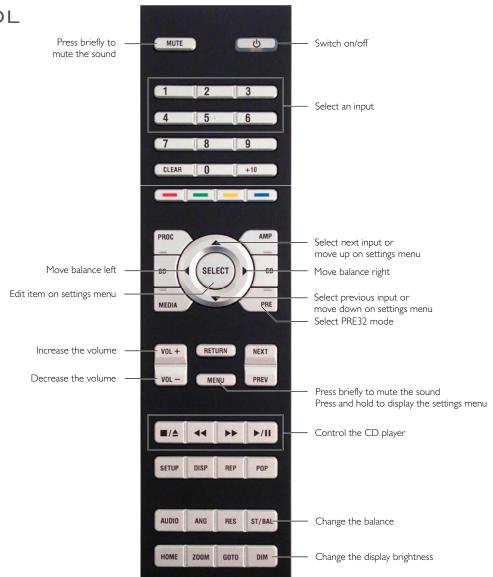


Replace the cover and push until it clips into place.



**Note:** Replace only with 3V button cells type CR2025 or equivalent.

When disposing of old batteries please be considerate to the environment.



## CONFIGURING THE SETTINGS

The PRE32 includes a General settings menu that allows you to customise the inputs to suit the sources in your system. It also allows you to configure general aspects of the PRE32's operation.

#### USING THE SETTINGS MENU

#### To display the settings menu

 Hold down the button on the front panel, or press and hold the MENU button on the remote control.

The settings menu is displayed:



#### To step between settings

 Turn the SELECTOR control on the front panel, or press the ▲ or ▼ buttons on the remote control.

The current setting is shown highlighted:



#### To change a setting

Press the ← button on the front panel, or the SELECT button on the remote control.

The current value is shown highlighted:



 Turn the SELECTOR control on the front panel, or press the ▲ or ▼ buttons on the remote control, to change the value of the setting.

As you change it the new value is shown in the menu:



## To exit from the settings menu

 Hold down the button on the front panel, or press the button on the remote

#### CUSTOMISING INPUTS

The first four items on the settings menu allow you to customise the five inputs to suit the sources in your system.

#### To select a source

Set the **Input** setting to the number of the input you want to customise:



The following items then allow you to customise the settings for that source:

**Status** can be changed to **Disabled** to remove the source from the sources you can select.

**Alias** allows you to give a name of up to six letters or digits to each source; see next section.

**Source bal** allows you to customise the balance for the source from 0 to -9 in either direction

**Source offset** allows you the adjust the relative volume of the source, between + 10 and -10.

#### To give an alias to a source

The alias editor is displayed:



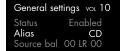
- Turn the SELECTOR control on the front panel, or the ◀ or ▶ buttons on the remote control, to select the first letter.
- Press the 

  → button on the front panel, or the 
  SELECT button on the remote control, to 
  select it:



- Repeat for the remaining letters.
- Press the button on the front panel.

The source will be displayed with your alias:



#### CUSTOMISING THE VOLUME AND BALANCE

The settings menu also allows you to customise the start-up volume and balance, set when you turn the PRE32 on from standby, and the maximum volume.

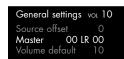
#### To set the start-up volume

Set the **Volume default** setting to the volume you want to use:



#### To set the start-up balance

Set the **Master bal** setting to the balance you want to use:



#### To set the maximum volume

Set the **Volume max** setting to the highest volume you want to allow:



## SETTING INPUT 6 TO FIXED LEVEL

Input 6 can be configured to provide high-quality amplification of the main channels of a surround-sound processor, with volume control provided by the processor.

Note: This will give full-volume output.

 Configure the **Input6** option on the settings menu to **SSP**.



#### SETTING THE IR INPUT

Set the IR input to Front to control the PRE32 using a remote control pointed at the front panel, or Back to control it via the IRinput on the back panel:



After setting it to **Back** you can reset it to **Front** by operating the settings menu from the front panel controls.

#### RESETTING THE PRE32

You can reset the PRE32 to the factory default settings.

**Warning**: this will reset any source settings and aliases you have defined.

#### To reset to the factory default settings

● Highlight the Factory DF item and press the
 ✓ button on the front panel, or the SELECT button on the remote control, to select it.

You will be prompted:



- Turn the SELECTOR control on the front panel, or press the ▼ button on the remote control, to highlight Yes.

Alternatively, if you choose not to reset, highlight **No** and press the ← button on the front panel, or the **SELECT** button on the remote control, to select it.

## TECHNICAL SPECIFICATION

The PRE32 provides superb reproduction with very low distortion, and an ecologically-friendly low standby power.

#### FEATURES

The PRE32 provides an optional Media I/O module which allows you to connect digital sources, including PCs and Internet radio.

#### ANALOGUE INPUTS

#### Balanced inputs

2 pair XLR,  $15k\Omega$  impedance.

#### Unbalanced inputs

4 pair RCA,  $15k\Omega$  impedance.

#### ANALOGUE OUTPUTS

## Balanced preamplifier output

I pair XLR, I  $10\Omega$  impedance.

#### Unbalanced preamplifier output

2 pair RCA, I  $10\Omega$  impedance.

#### Record output

I pair RCA, I  $10\Omega$  impedance.

#### PERFORMANCE

## Gain

16dB

#### Frequency response

20Hz - 100kHz, -3dB

#### THD

<0.003%, 20Hz - 100kHz, 0dB gain

#### Signal to noise ratio

-115 dBv

#### GENERAL

#### Control

12V trigger input and output 1 x RS232

IR input and output

KF

#### Power consumption

Standby: 0.2W Operating: 23W

#### Size

 $430 \times 385 \times 105$ mm (WxDxH)

#### Weight

10.5kg

#### Colour

Black or titanium

## ADDITIONAL INFORMATION

These instructions help you get the best possible sound from your PRE32, and give information about using it with an A34.2 and CD32.

#### PHASE

The phase of the AC supply can make a significant difference to the sound.

Ensure that the live pin of the AC power cable is connected to the left-hand pin of the power connector, viewed from the back panel:



#### BURN-IN

Your Primare will sound best after an initial burnin of approximately 48 hours.

You will notice a further smaller improvement in sound quality for at least another 3 days' playing.

#### RS232 AND TRIGGER

The RS232 input allows you to connect the PRE32 to a controller system. For more information please contact Primare or visit www. primare.net.

The Trigger output allows the PRE32 to switch on other devices, such as a CD32.

#### USING THE PRE32 WITH AN A34.2 & CD32

Your PRE32 is an ideal companion to the A34.2 Power Amplifier and Primare CD32 CD Player. For best results link the three products together as follows using the trigger cables supplied with the A34.2 and PRE32:

#### To link the CD32 and PRE32

Linking the CD32 and PRE32 ensures that the CD32 switches on, or to standby, in sync with the rest of the system.

- Connect the Trigger cable from the PRE32
   TRIG OUT to the CD32 TRIG IN.
- Configure the CD32 to TRIG ON.

Refer to the *CD32 User Guide* for details of how to configure the **TRIG ON** setting.

#### To link the CD32 and A34.2

Linking the CD32 and A34.2 ensures that the A34.2 switches on, or to standby, in sync with the rest of the system.

Connect the Trigger cable from the CD32
 TRIG OUT to the A34.2 TRIG IN.

#### COPYRIGHT AND ACKNOWLEDGMENTS

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The information in this guide is believed to be correct as of the date of publication. However, our policy is one of continuous development and so the information is subject to change without notice, and does not represent a commitment on the part of Primare AB.

Primare is a trademark of Primare AB.

This guide was produced by Human-Computer Interface Ltd. http://www.interface.co.uk

#### Safety compliance

This product has been designed to meet the IEC 60065 international electrical safety standard.

## CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN

# ATTENTION RISQUE DE CHOC ELECTRIQUE NE PAS

**CAUTION:** To reduce the risk of electrical shock do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.

**WARNING:** To reduce the risk of fire or electrical shock, do not expose this apparatus to rain or moisture.

**CAUTION:** In Canada and the USA, to prevent electric shock, match the wide blade of the plug to the wide slot in the socket and insert the plug fully into the socket.

This product is designed and manufactured to meet strict quality and safety standards. However, you should be aware of the following installation and operation precautions.

#### I. Take heed of warnings & instructions

You should read all the safety and operating instructions before operating this appliance. Retain this handbook for future reference and adhere to all warnings in the handbook or on the appliance.

#### 2. Water and moisture

The presence of electricity near water can be dangerous. Do not use the appliance near water – for example next to a bathtub, washbowl, kitchen sink, in a wet basement or near a swimming pool, etc.

#### 3. Object or liquid entry

Take care that objects do not fall and liquids are not spilled into the enclosure through any openings. Liquid-filled objects such as vases should not be placed on the equipment.

#### 4. Ventilation

Do not place the equipment on a bed, sofa, rug or similar soft surface, or in an enclosed bookcase or cabinet, since ventilation may be impeded. We recommend a minimum distance of 50mm around the sides and top of the appliance to provide adequate ventilation.



The lightning flash with an arrowhead symbol within an equilateral triangle, is intended to alert the user to the presence of uninsulated 'dangerous voltage' within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

#### 5. Heat

Locate the appliance away from naked flames or heat producing equipment such as radiators, stoves or other appliances (including other amplifiers) that produce heat.

#### 6. Climate

The appliance has been designed for use in moderate climates.

#### 7. Racks and stands

Only use a rack or stand that is recommended for use with audio equipment. If the equipment is on a portable rack it should be moved with great care, to avoid overturning the combination.

#### 8. Cleaning

Unplug the unit from the mains supply before cleaning.

The case should normally only require a wipe with a soft, damp, lint-free cloth. Do not use paint thinners or other chemical solvents for cleaning.

We do not advise the use of furniture cleaning sprays or polishes as they can cause indelible white marks if the unit is subsequently wiped with a damp cloth.

#### 9. Power sources

This appliance must be connected to a mains socket outlet using the supplied power cord. To disconnect this apparatus from power, you must disconnect the power cord. Make sure the power cord is always easily accessible.

Only connect the appliance to a power supply of the type described in the operating instructions or as marked on the appliance.

This is a Class I device and **must** be earthed.

The power switch is a single-pole switch. When the switch is in the "Off" position, the appliance is not completely disconnected from the main power.

#### 10. Power-cord protection

Power supply cords should be routed so that they are

not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, and the point where they exit from the appliance.

#### 11. Grounding

Ensure that the grounding means of the appliance is not defeated.

#### 12. Power lines

Locate any outdoor antenna/aerial away from power lines

#### 13. Non-use periods

If the unit has a stand-by function, a small amount of current will continue to flow into the equipment in this mode. Unplug the power cord of the appliance from the outlet if left unused for a long period of time.

#### 14. Abnormal smell

If an abnormal smell or smoke is detected from the appliance, turn the power off immediately and unplug the unit from the wall outlet. Contact your dealer immediately.

#### 15. Servicing

You should not attempt to service the appliance beyond that described in this handbook. All other servicing should be referred to qualified service personnel.

#### 16. Damage requiring service

The appliance should be serviced by qualified service personnel when:

- A. the power-supply cord or the plug has been damaged, or
- B. objects have fallen, or liquid has spilled into the appliance, or
- C. the appliance has been exposed to rain, or
- D. the appliance does not appear to operate normally or exhibits a marked change in performance, or
- E. the appliance has been dropped or the enclosure damaged.

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